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## TERMS AND CONDITIONS

Your use of this reservation system service is expressly conditional upon your acceptance of the following terms and conditions. If you do not agree with any part of the terms and conditions then you must not use the service as by using the service you will be deemed to have accepted the terms and conditions.

### 1. Agreement with the Reef Resort

The service allows to check out the accommodation and availability of rooms, and then you can book on-line for the selected period. The accommodation agreement will be governed by the present terms and conditions (including policies for modification and cancellation of your reservation).

### 2. General Conditions

Children under 12 years of age stay free in existing bedding with parents, compulsory surcharge for breakfast at THB 200.

Extra bed is charged at THB 1,200 net per adult per night/at THB 600 net per child per night with breakfast included.

Check-in time is 14:00 hrs. and check-out time is 12:00 hrs.

Early check-in and late check-out is subject to availability.

Late check-out policy – From 12:00 hrs. to 18:00 hrs. a late check-out charge at 50% of accommodation's daily rate will apply. After 18:00 hrs. an additional night charge will apply.

A baby cot is available with our compliments upon request.

Pet Policy - No pets allowed to enter the Resort.

### 3. Reef Resort Prices

The prices indicated for the rooms are valid for one room and one night, exclusive of packages. Breakfast is included. All rates are in Thai Baht and included 7% government applicable tax.

Contact us: Miss. Gentiana Raci (Manager) Tel. Mobile +66(0) 900 674 400



## 4. Payment

It will normally be necessary for you to provide credit card details (see 6(iii) below as to security measures) to secure and guarantee the room reservation. The credit card will then be used by the Reef Resort for payment including in cases of no show, cancellation or change to the reservation, as described in the cancellation and changes policies.

## 5. Cancellations and Changes

**The Reef Resort, has the right to modify or cancel your reservation up to 15 days before check-in.**

### **Low Season: 01 June - 15 November**

If canceled or modified up to 7 days before date of arrival, no fee will be charged.

If canceled or modified later or in case of no-show, the total of the reservation will be charged.

### **High Season: 15 November - 14 December and 16 January - 30 May**

If canceled or modified up to 14 days before date of arrival, no fee will be charged.

If canceled or modified later or in case of no-show, the total of the reservation will be charged.

### **Peak Season: 15 December - 15 January**

If canceled or modified up to 30 days before date of arrival, no fee will be charged.

If canceled or modified later or in case of no-show, the total of the reservation will be charged.

In the event of premature departure or no shows, the full extent of the stay as originally booked and confirmed, will be charged.

A valid credit card and advance deposit are required.

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## 6. Privacy and Security

### (i) Data processing

Our booking system will process any personal data that you may submit through the Service when making your reservation or making any permitted cancellations or changes (such as your name, address or payment details).

Reef Resort, will not store your personal data for any other purpose than for its processing and will not share your personal data with any third party.

### (ii) Technical security measures

Your personal data as well as all other information that you submit through the Service will be encrypted by SSL (Secure Socket Layer) encryption.

### (iii) Credit Card CVV number

In the course of processing or transmitting your credit card CVV number our Booking system will observe and fully comply with the current Data Security Standard of the PCI Security Standards Council.

## 7. Governing Law

These Terms of Use shall be governed by the laws of Thailand.

## Transportation

### Additional Services

Name	Description	Price
<b>Transfer – Pak Meng with long tail boat</b>	Private long tail boat transfer from/to Pak Meng	THB 1,500.00
<b>Transfer - Koh Mook</b>	Private long tail boat transfer from/to Koh Mook.	THB 1,200.00
<b>Transfer - Trang airport with long tail boat</b>	Private transfer from/to Trang airport by van and long tail boat. Price is per way.	THB 2,800.00
<b>Transfer - Krabi airport with long tail boat</b>	Private transfer from/to Krabi airport by van and long tail boat. Price is per way per boat.	THB 4,000.00
<b>Transfer - Phuket airport with long tail boat</b>	Private transfer from/to Phuket airport by van and long tail boat. Price is per way per boat.	THB 6,000.00

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